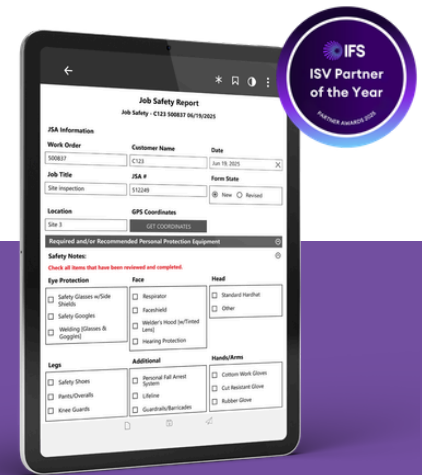


Technical Fact Sheet



Product Description

A dynamic no-code mobile forms platform and application that is used across field service organizations. Advanced Forms has two primary components:

- **Web Admin Site:** This provides the ability to create unlimited mobile forms and reports.
- **Mobile App:** The app is used by technicians and other mobile work force users on smartphones and tablets.

Product Name: Advanced Forms

Current Version: V2604.5

Release Date: April 2026

Technology

The complexity and amount of information on the forms you create in the designer may affect the performance of the app on the device. For example, a form with a very large data set, or that contains many photos may affect app performance if your devices are at the minimum requirements and have limited memory.

The minimum recommendations are as follows. Please consider scaling your hardware based on the complexity and size of your forms and reports.

	Web Admin Site	Forms App
Development tools	<ul style="list-style-type: none"> • Visual Studio • Angular • SQL Server 	<ul style="list-style-type: none"> • Visual Studio • Angular Framework • Ionic Cordova • Electron
Compiled code	<p>Web Services behind it .NET Framework C#</p> <p>Web Services, standard technology</p> <p>Web admin site is Angular</p>	<p>Web Services behind it .NET Framework C#</p> <p>Web Services, standard technology</p> <p>Data Entry is Ionic Cordova</p>
Hardware requirements	<p>If deployed on premise: Windows Server SQL Server 2019 (with CU 32) or greater</p> <p>Storage: At a minimum RAID 3 with 7200 RPM drives for SQL Server.</p> <p>IIS Server Windows 2019 or greater 8GB RAM minimum on the server – Performance affected by the number of users and other products using the server.</p>	<p>Smartphones and Tablets iOS, Android, or Windows</p> <p>Ram: 4GB minimum and 6GB+ if taking pictures or videos within forms.</p> <p>Storage: The app is around 40-50 MB installed. Storage usage will depend on forms that are being used. Recommend 100 MB minimum.</p>
Browsers/operating systems supported	<ul style="list-style-type: none"> • Chrome • Edge: Version 80 minimum • Firefox • Safari 	<ul style="list-style-type: none"> • iOS: Version 16 or greater • Android: Version 14 or greater • Windows: Version 10 or greater

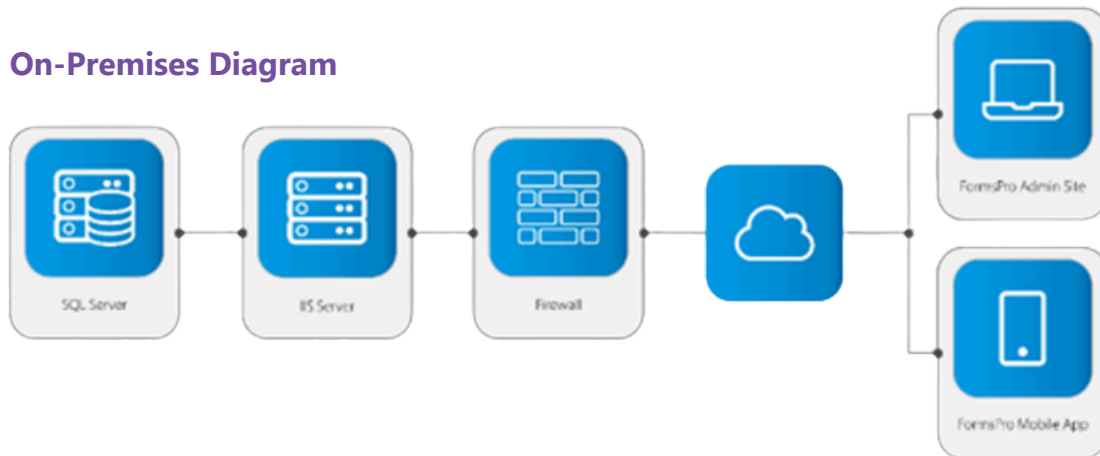
Other Technologies

Reports	Advanced Forms includes a report builder.
Web API	This is the intermediate language used to tie multiple data sources into one common set of services. It is also used to pass the authentication from the ERP to the Advanced Forms app.
Authentication protocol	OAuth 2.0
Azure SQL	This is the data repository for the production environment that provides scalability.
SSL Certificate	This is used to enable websites to move from HTTP to HTTPS, for better security.

Deployment

Web Admin Site	Advanced Forms App
Windows Installer	iOS Downloaded via the App store for iOS. Android Downloaded via the Google Play store for Android.

On-Premises Diagram



Cloud Diagram

